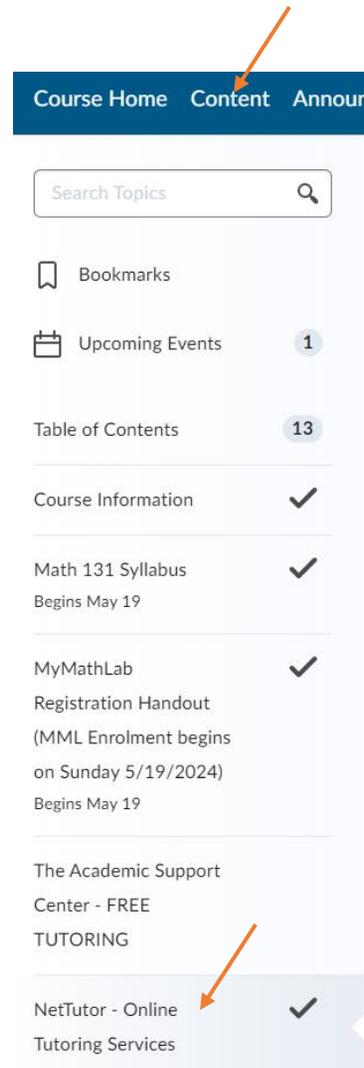# NetTutor: How do I access NetTutor in Brightspace?

- Log into Brightspace & select your course.
- Navigate to "Content": Once in Brightspace, click on "Content" at the top of your course page. You will find the "NetTutor-Online Tutoring Services" module under the "Table of Content." If the "NetTutor" module is not available, contact your instructor to enable it.

- **Access NetTutor:** Click on "NetTutor -WES" within the module to go directly to the NetTutor site.

- **Choose a Tutoring Option:**
  - Select "NetTutor Tutoring Center" for subjects other than writing.
  - Select "NetTutor Writing Center" for help with writing.

- **For "NetTutor Tutoring Center":** Choose the subject category you need assistance with.

- **From your dashboard:**

NetTutor - WES

Math (Calculus and Above)

Drop in and Meet with a Live Tutor	Drop off a Question	Your Math (Calculus and Above) Locker
Wait for your turn to meet with a live tutor.	Drop your question off here.	Watch videos of your previous sessions and review feedback on your dropped-off questions.

- **Select "Drop in and Meet with a Live Tutor" to meet with a tutor and have a live virtual session. To start a live audio/video tutoring session, follow these steps:**
  1. At the beginning of the meeting, ask your tutor to enable the audio and video features.
  2. A whiteboard will appear with a message that says, "Join a video chat". Click on this message.
  3. Ensure your Audio and Video settings are correctly set up to join the audio/video conference.

  To check the availability of a live tutor, click on "Drop-In Tutoring Hours" at the top right of the dashboard.

🕐 Drop-In Tutoring Hours

❷ Customer Care

Drop-in Tutoring Hours for Math (Calculus and Above)   ×

(America/New York Time)

Sunday
12:00 AM - 11:59 PM

Monday
12:00 AM - 11:59 PM

Tuesday
12:00 AM - 11:59 PM

Wednesday
12:00 AM - 11:59 PM

Thursday
12:00 AM - 11:59 PM

Friday
12:00 AM - 11:59 PM

Saturday
12:00 AM - 11:59 PM

- Select "Drop off a Question" to receive feedback from a tutor.
- **Accessing Your Activity:** NetTutor keeps all your activities in your locker, where you can watch videos from previous sessions, retrieve your reviewed paper, and review feedback on dropped-off questions.
  Note: During hours when NetTutor is unavailable, you will not be able to access your previous tutoring sessions and returned papers and questions.
- **NetTutor Availability:**
  - Monday through Thursday: 12 AM – 6 AM, 4 PM – 11:59 PM
  - Friday through Sunday: 12 AM – 11:59 PM